

# Return Authorization Form



Name : \_\_\_\_\_

Address: \_\_\_\_\_

(Number and Street)

\_\_\_\_\_  
(Building, Suite, Apt.)

\_\_\_\_\_  
(City, State, Zip)

Phone : \_\_\_\_ (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_

Product Information : Circle all that apply;

Tent Body

Tent Fly

Tent Poles

Sleeping Bags

Toilet

Air Mat

Other \_\_\_\_\_

Model Name: \_\_\_\_\_ Style Number: \_\_\_\_\_ Date Purchased: \_\_\_\_\_

(Example: Pine Deluxe 4)

(Example: 30066)

\*\*\*\*Please note, if the item is deemed not repairable and/or a replacement item is sent to you, the original item will NOT be returned to you\*\*\*\*

Reason for Return: Circle all that apply,

\*\*Please mark damage with masking tape, NOT duct tape, and please make sure item is clean.\*\*

Zipper failure

Velcro issue

Delaminating

Broken/bent poles

Stitching/seam issue

Missing pole

Patch needed

Return /Exchange

Broken/missing hardware

Description of problem \_\_\_\_\_

Broken buckle(s)

\_\_\_\_\_

Fabric leaks

\_\_\_\_\_

Seam leaks

\_\_\_\_\_

Broken Zipper

Pin holes

\*\*Black Pine Sports takes pride in the quality of our products and guarantees that the materials and workmanship will be free from defects upon purchase. Black Pine Sports offers a one-year limited warranty on all products. This warranty is limited to the product's original owner. This warranty supersedes any other warranty and is subject to the following conditions and limitations. No product is indestructible therefore, Black Pine Sport's warranty does not cover any damages attributable to or resulting from normal wear and tear (i.e exhausted zippers), natural hazard damage (i.e. weather, animals, ultraviolet (UV) damage on tents), abuse or alteration. All products returned for refund will be inspected to ensure they are unused and are subject to a 20% restocking fee. Returned items must have been purchased from Blackpinesport.com must be returned within 30 days to receive refund.\*\*